



## QUALITY POLICY

Tri-State Electrical & Communications Pty Ltd has always believed that quality management is an important part of achieving continual improvement in all aspects of the Tri-State Electrical & Communications Pty Ltd operations.

The Managing Directors are fully committed to the successful implementation and maintenance of the Quality Management System.

Quality is everyone's responsibility and all personnel are expected to actively participate in all quality-related activities.

It is the policy of management to establish and maintain an effective and efficient quality system, planned and developed in conjunction with all management functions, which ensures a timely and cost-effective service.

The Quality Manual outlines the system, which ensures that the quality requirement of both Tri-State Electrical & Communications Pty Ltd and its customers are identified, and that uniform control of these requirements is consistently and adequately maintained. It defines how effective control is established through the use of written procedures and training and includes provision for the prompt detection and disposition of product and system defects.

**Tri- States prime objective is customer satisfaction and confidence in our products.**

Tri-State Electrical & Communications Pty Ltd Quality Management System is designed to satisfy the requirements of AS/NZS ISO 9001:2016.

**Darren Davis**  
Director  
Tri-State Electrical &  
Communications Pty Ltd  
26<sup>th</sup> of November 2018

**Aram Garabet**  
Director  
Tri-State Electrical &  
Communications Pty Ltd  
26<sup>th</sup> of November 2018

**Neil Steadman**  
Director  
Tri-State Electrical &  
Communications Pty Ltd  
26<sup>th</sup> of November 2018